

Get the ArvinMeritor Advantage

Step-by-Step Guide to Purchasing Advantage Plans



ArvinMeritorTM

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What are Advantage Plans?

ArvinMeritor Advantage plans are extended service plans that supplement the standard warranty coverage on ArvinMeritor components and systems after the standard warranty coverage has expired.

There are two levels of coverage available: the Value Plan and the Premium Plan. Each provides important benefits at an attractive price. Picking the right coverage to meet your budget and needs is crucial to enhancing your ownership experience.

Signing Up

The first step of signing up for Advantage Plans coverage is through the XpresswayPlus.com Internet site. At www.xpresswayplus.com a first-time user can obtain a user ID and password. To do this, simply click on **Advantage Plan Entry** and then **Go to Registration Form**. When the Registration Form has been completed and submitted, the user will receive an ID and password.

For those with ID and passwords already established, the Advantage Plans site can be accessed at <http://advantageplans.arvinmeritor.com>.

Once in the Advantage Plans site, a simple 10-step process with menu-driven navigation tools allows you to learn more about each plan and vocational-specific coverages. Users can also check coverage by vehicle identification number.

To select warranty coverage, simply choose the **Product Family** and the **Product Model** from the choices given. Then, choose the **Total Warranty Period Desired**. The price of the coverage will be displayed, click **ADD ITEM** to complete this step. Go to **NEXT STEP** at the bottom of the page.

The chosen warranty products are added to the shopping cart, where the appropriate coverage is verified.

Detailed explanations of the Advantage Plans site are included to help users successfully navigate through the site and purchase the desired coverage.

Preparing to Use the Advantage Site



To obtain a login user ID and password follow the instructions to register through www.xpresswayplus.com. Select **LOGIN** if you already have a User ID and it will take you to www.xpresswayplus.com to sign in. Learn about Advantage Plans by selecting **LEARN MORE**. Finally, if you have already purchased a plan, select **CHECK COVERAGE** to check warranty coverage for potential Advantage Plan purchases and/or coverage.



To obtain a user ID for access to the site, click on www.xpresswayplus.com, located at the top of the Advantage Plan home page. At www.xpresswayplus.com, click on **Registration** to fill out the registration form.

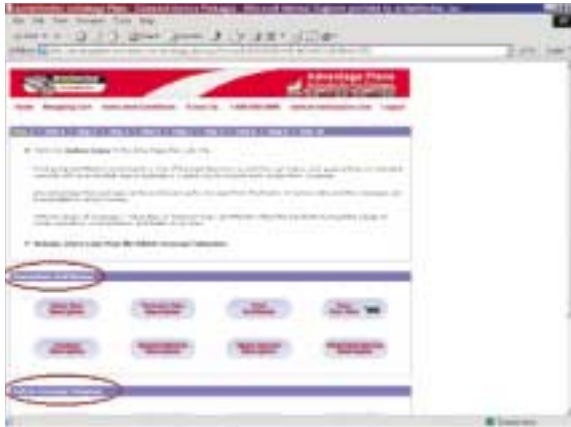
Select option for which you are requesting access, and click on **GO TO REGISTRATION FORM**. Complete registration form and click on **SUBMIT USERS** at the bottom of the screen. An e-mail will be generated requesting access. Within 24 hours you will receive an e-mail indicating the user ID and password.



Advantage Plans Screen Navigation

Step 1

Below is the first screen visible after logging in through www.xpresswayplus.com. To immediately purchase a plan, select the Vehicle Coverage Category. Descriptions of the categories are provided.



Step 2

Select the **PRODUCT FAMILY** (Front Axle, Single Rear Axle or Tandem/Tridem) product **MODEL** and **TOTAL WARRANTY PERIOD DESIRED**. The List Price for this warranty will be displayed. You must click on **ADD ITEM** to complete this step. Then click **NEXT STEP** at the bottom of the page.

Step 3

Option to enter the VINs manually or by uploading an Excel spreadsheet. Click **NEXT STEP** within chosen method (manual or Excel upload).

Step 4

Enter information on the vehicle including the **OEM, Transmission and Engine manufacturers, Transmission and Engine model numbers**. Most importantly the full 17-digit **VIN** number must be provided as well as the **current mileage** of the truck. The * items are required. You have the option to add or delete VINs in this step without starting over. Click **NEXT STEP** to continue.



Step 5

Complete Dealer information: including e-mail, phone, fax and Dealer Salesperson. Click **NEXT STEP** to continue. The * items are required. Dealers can also change incorrect data by clicking **Dealer Change Request** at the top of the page.

Step 6

Complete Vehicle Owner information: including e-mail, phone, fax. Click **NEXT STEP** to continue. The * items are required.

Step 7

Review the shopping cart summary before submitting the order. If you have a coupon, click **YES** after being asked "Do you have any discount coupons?" A separate screen will allow the discount to be applied. (Occasionally, ArvinMeritor may run promotional programs using coupons.) Verification and payment type screen will follow.

¹(With Coupon): enter the coupon number and **CALCULATE** the discount, then hit **APPLY**. If you do not click on **APPLY**, the discount will not be initiated. The new cart total will then be displayed.



Step 8

Select invoice from the payment option drop-down menu. Click **NEXT STEP** to continue.

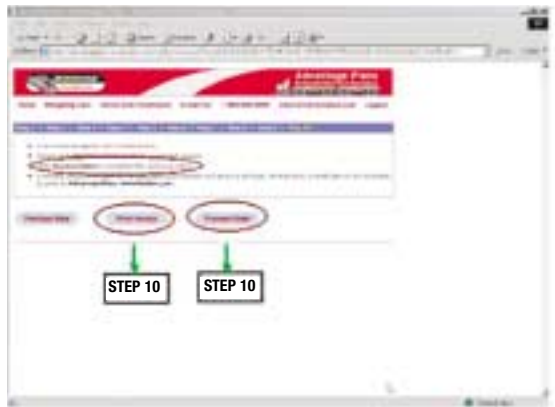
Step 9

Read through the Terms & Conditions statement provided. Select **I AGREE** and complete the purchase. Selecting **I DO NOT AGREE**, will return the customer to the home page.

Step 10

Select **PRINT INVOICE** to print the payment coupon. Once the invoice is printed, click on **PROCESS ORDER** to complete the purchase.

The invoice should be mailed in with the payment. The payment address is to the right of the total at the top of the invoice. Please include the reference number on the check. When payment has been received, warranty coverage will be activated.



Once payment is received and the funds are cleared, you will receive an e-mail stating confirmation that the payment has been processed. A link will be provided that will allow the customer or dealer to print a warranty certificate. Follow the instructions within the e-mail to print a warranty certificate for verification of extended warranty coverage.

Contact us at DriveTrain Plus Call Center: 800-535-5560.

**For more information, please refer to the Advantage Plan brochure SP-02141
or the Warranty brochure SP-95155 or visit our Web site at drivetrainplus.com.**

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