

MERITOR® ADVANTAGE PLAN – EXTENDED SERVICE PACKAGES



MERITOR®



ADVANTAGE PLANS – EXTENDED SERVICE PACKAGES

Get the Advantage You Need.

Peace of Mind. Whether you own and operate your own rig in a linehaul business, or manage a fleet of trucks in a heavy service environment, you need the assurance that comes from warranty protection.

As a leading manufacturer of equipment for the trucking industry for nearly a century, Meritor® understands the needs of operations both large and small – that’s why we have created the Advantage Plans. The ideal complement to the new simplified Meritor warranty, the Advantage Plans offer a simple and economical way to get the long-term coverage you need.

Offering coverage for up to seven years in linehaul applications, the Advantage Plans have the added benefit of being transferred when the original owner sells the truck. They not only allow you to rest easy when you’re on the road – they also add important value at resale.

The Advantage Plans, one more reason to turn to Meritor for all your medium – and heavy-duty drivetrain components and systems.

Added Protection.

The axles on your truck represent a significant investment, and buying a premium product from Meritor is one of the best decisions you can make. Augmenting our industry-standard warranty with the extended service packages of our Advantage Plans is smarter still.

You will be adding important years and mileage extensions to your coverage period, keeping major repair costs from damaging your bottom line.

Keep a Good Thing Going.

Under our new simplified warranty coverage, all vocations fall into one of four major categories: Linehaul, General Service, Heavy Service and Restricted Service. (See Insert).

Meritor’s standard warranty covers linehaul axles for five years, and general service and heavy service axles for two to three years depending on model and vocation. With Advantage Plans, you can get extended service coverage on linehaul axles for up to seven years and/or 1,000,000 miles – longer than ever before – and up to five years for general service and heavy service applications.

The Advantage is Yours.

Under the Value Advantage Plans Extended Service Packages you will enjoy protection against defects in materials or workmanship of Meritor axles for the duration of the extended coverage period. That means that you are buffered against major repair costs from damages not associated with normal wear and tear and/or misuse or misapplication.

Sign Me Up!

Enrolling in the Advantage Plans is simple. Any authorized dealer can complete the process in minutes – and present you with a certificate of enrollment to give you the assurance of coverage, and start your benefits instantly.

The Advantage Plans Extended Service Packages may be applied to any new truck, after a Vehicle Identification Number is assigned and may be purchased up to one year from the vehicle’s in-service date.

In addition, the Advantage Plans coverage is designed to help add value to your truck when you decide to sell the vehicle. The coverage is transferred at the time of original resale –making your vehicle even more attractive to a potential buyer.

To learn more about the Advantage program, call us at 1-800-535-5560 or visit www.Meritor.com.



Important Information.

While the Advantage Plans Extended Service Packages are designed to protect owners and fleet operators from costs associated with defective materials or workmanship, they do not protect you from repair costs associated with normal wear and tear, misuse, abuse, incorrect application, or improperly maintained components. Consult with Meritor or your OEM engineering group before purchasing a truck to make sure the drivetrain products are properly suited for your application. If you have questions, ask your Meritor district sales or service manager, or call Meritor at 1-800-535-5560.

FREQUENTLY ASKED QUESTIONS

Who can purchase these packages?

Any fleet or owner operator can go to a participating OEM dealer to register/apply for an Advantage Plan.

How long does a customer have to make a purchase?

Within one year from the in-service date of the truck.

What about the use of synthetic lubricant?

Although most OEMs factory fill with synthetic lubricants, Meritor will not require the use of synthetic lubricants for standard warranty coverage in rear axles. However, for extended coverages to be effective under the Advantage Plans, we will require the use of synthetic lubes.

What happens if a customer changes the vocation that the truck was originally built and applicated for?

Any warranty coverage, either during Meritor's standard period or within the Advantage Plans extended period, will be reduced to one year, parts only, if a vocation is changed.

Are any applications excluded?

Yes, mining. See TP9441 for full description of mining application.

What exactly is covered (kingpins, carrier seals, etc)?

The Value Plan will cover only warrantable failures, just as our existing coverages do today. See terms and conditions for more details.

Will downtime be covered?

Just as with current warranty exclusions, downtime will not be covered under the Advantage Plans.

How is Canadian pricing handled?

All prices will be published in U.S. dollars. When an actual purchase is made on the web site, a calculation will be made for conversion to Canadian dollars.

Are other components available under the Advantage Plan?

The initial program will be launched for front and rear axles only. Other drivetrain components may be available in the future.

Is an Advantage Plan transferable to a second owner?

Yes, coverages are automatically transferred.

How can coverage be verified under the Advantage Plans?

In the event that an Advantage Plan certificate is misplaced, any dealer, fleet, or owner operator may verify coverage under Meritor's Advantage Plan website at <http://advantageplans.Meritor.com>.

Terms and Conditions

(1) What is Covered by this Commercial Warranty?

Meritor Inc. warrants to the owner ("Owner") that the components listed in this publication, which have been installed by an Original Equipment Manufacturer ("OEM") as original equipment in vehicles licensed for on-highway use, will be free from defects in material and workmanship. This warranty coverage begins only after the expiration of the OEM's vehicle warranty for the applicable covered components. Warranty coverage ends at the expiration of the applicable time period from the date of vehicle purchase by the first Owner, or, the applicable mileage limitation, whichever occurs first. Duration of coverage varies by component and vocation as detailed elsewhere in this warranty statement.

Some components are warranted for parts only and the Owner must pay any labor costs associated with the repair or replacement of the component. Other components are warranted for both parts and reasonable labor to repair or replace the subject component. Components (whether new, used or remanufactured) installed as replacements under this warranty are warranted only for the remainder of the original period of time or mileage under the original warranty.

For certain components, coverage requires the use of specific extended drain interval or synthetic lubricants. For further information about lubrication and maintenance, see Meritor publication Maintenance Manual Number I and the applicable Meritor maintenance manual for the product in question. Other conditions and limitations applicable to this warranty are detailed below.

(2) Designation of Vocational Use Required.

To obtain warranty coverage, each Owner must notify Meritor through the OEM new truck and/or trailer dealer of the intended vocational use of the vehicle into which the Meritor components have been incorporated prior to the vehicle in-service date. This notification may be accomplished by registering the vehicle through your OEM new truck and/or trailer dealer or with Meritor directly. Failure to notify Meritor of (I) the intended vocational use of the vehicle or (II) a change in vocational use from that which was originally designated, will result in the application of a one year, unlimited mileage, parts only warranty (1/Unl/P) from the initial in-service date.

A second Owner and each subsequent Owner must also notify Meritor as to the intended vocational use of the vehicle. This notification can be sent directly to Meritor or through the OEM new truck and/or trailer dealer. The duration and mileage coverage of this warranty cannot exceed the coverage extended to the first Owner after his or her initial designation of vocational use.

Coverage under Meritor's warranty requires that the application of products be properly approved pursuant to OEM and Meritor approvals. Refer to TP-9441 for axles, SP-8320 for trailer axles, TP-12126 for drivelines, and/or contact Meritor regarding specific application approval questions on any product line.

(3) What is the Cost of this Warranty?

There is no charge to the Owner for this warranty.

(4) What is not Covered by this Warranty?

This warranty does not cover normal wear and tear; nor does it cover a component that fails, malfunctions or is damaged as a result of (I) improper installation, adjustment, repair or modification (including the use of unauthorized attachments or changes or modification in the vehicle's configuration, usage, or vocation from that which was originally approved by Meritor), (II) accident, natural disaster, abuse, or improper use (including loading beyond the specified maximum vehicle weight or altering engine power settings to exceed the axle and/or driveline capacity), or (III) improper or insufficient maintenance (including deviation from approved lubricants, change intervals, or lube levels). This warranty does not cover any component or part that is not sold by Meritor. For vehicles that operate full or part time outside of the United States and Canada, a one year, unlimited mileage, parts only warranty (1/Unl/P) will apply.

(5) Remedy.

The exclusive remedy under this warranty shall be the repair or replacement of the defective component at Meritor's option. Meritor reserves the right to require that all applicable failed materials are available and/or returned to Meritor for review and evaluation.

(6) Disclaimer of Warranty.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESSED, IMPLIED OR STATUTORY INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.

(7) Limitation of Remedies.

In no event shall Meritor be liable for special, incidental, indirect, or consequential damages of any kind or under any legal theory, including, but not limited to, towing, downtime, lost productivity, cargo damage, taxes, or any other losses or costs resulting from a defective covered component.

(8) To Obtain Service.

If the Owner discovers within the applicable coverage period a defect in material or workmanship, the Owner must promptly give notice to either Meritor or the dealer from which the vehicle was purchased. To obtain service, the vehicle must be taken to any participating OEM new truck and/or trailer dealer or authorized Meritor service location. The dealer will inspect the vehicle and contact Meritor for an evaluation of the claim. When authorized by Meritor, the dealer will repair or replace during the term of this warranty any defective Meritor component covered by this warranty.

(9) Entire Agreement.

This is the entire agreement between Meritor and the Owner about warranty and no Meritor employee or dealer is authorized to make any additional warranty on behalf of Meritor. This agreement allocates the responsibilities for component failure between Meritor and the Owner.

Vehicle and product models, brands and names depicted herein are the property of their respective owners, and are not in any way associated with Meritor, Inc., or its affiliates.



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